A FULL-TIME CAREER AT GEICO WAS MUSIC TO STEPHANIE’S EARS

You know GEICO for insurance. Get to know us for great careers, too.

The summer before her last semester in college, Stephanie was hired at GEICO and invited to advance into a full-time career after graduation. In her spare time, she enjoys playing the guitar.
Start your GEICO career in Centralized Services.

ACCIDENT TOW REPRESENTATIVE
When our policyholders are involved in accidents, they need to have their vehicles towed to safety as quickly as possible. After training, you will use your outstanding customer service skills to take incoming calls, verify insurance coverage, locate GEICO-contracted towing companies, and make arrangements to have vehicles safely moved.

EMERGENCY ROADSIDE SERVICE (ERS) REPRESENTATIVE
ERS offers customers around-the-clock protection for problems not typically handled by their auto insurance, such as being locked out of the car, jump-starting a dead battery or changing a flat tire. As an ERS Representative, you’ll resolve these inconveniences by taking incoming calls, locating and dispatching help, and providing timely and friendly customer service.

GLASS CLAIMS REPRESENTATIVE
Even a minor accident or a rock cracking a windshield can be traumatic. As a Glass Claims Representative, you’ll assist customers that have experienced glass damage to their vehicles. You will take incoming calls, ensure correct payments, and coordinate repairs or replacements with the closest contracted glass shop or vendor.

SALVAGE REPRESENTATIVE
When a vehicle is damaged beyond repair, it’s called a total loss. As a Salvage Representative, you will receive incoming calls from customers with total loss claims. You will also take initial loss reports, gather information from customers, lienholders and auto damage adjusters, issue settlements and payments, and document correspondence.

We hire positive people with:
- A desire to build a career at GEICO
- The ability to resolve complex issues
- Excellent communication and listening skills
- Strong multitasking, computer and typing skills
- A strong work ethic and reliability
- The ability to work a variety of shifts
- A high school diploma or equivalent

Move forward in Centralized Services:
- Supervisor Preparation Program
- Team Coach or Supervisor
- Other management opportunities

Many Centralized Services associates also have the opportunity to expand their careers by transferring to Sales, Customer Service, or Claims.

For job descriptions & requirements, visit geico.careers

YOU THINK YOU KNOW US. BUT YOU’LL FIND YOUR CAREER EXPERIENCE AT GEICO PLEASANTLY UNEXPECTED.

Apply at geico.careers. Search by your state or choose a career path. Then, complete an application providing your full work experience and education. Please be prepared for multiple steps in our hiring process. GEICO conducts drug screens and background checks on applicants who accept employment offers. GEICO is an Equal Opportunity Employer.