She’s Got Game and Alex is Scoring High on the Service Leaderboard

You know GEICO for insurance. Get to know us for great careers, too.

Alex started at GEICO on the phones in Sales, and loved it. A year later, she received her first promotion and has worked in various areas of Service as Supervisor. Planning family game night is one of her favorite things to do.
Start your GEICO career in Customer Service.
With more than 15 million policyholders and growing, it’s no surprise that delighting our customers is a top priority at GEICO. If you enjoy helping people and making a difference, a career in Customer Service may be right for you.

Make a difference in our customers' lives.
We’re not just making small changes to policies. Our licensed insurance professionals understand the complex nature of state insurance regulations and update policies in accordance with the law.

A typical day on the Customer Service team includes responding to incoming phone inquiries, efficiently handling policy needs and changes, analyzing insurance contracts and ensuring that every customer interaction is a positive one. Top associates in Customer Service are recognized as part of our annual Chairman's Club award.

We hire positive people with:
- A desire to build a career at GEICO
- A proven record of providing outstanding customer service
- The ability to resolve complex issues
- Effective communication and listening skills
- Strong multitasking, computer and typing skills
- A strong work ethic and reliability
- The ability to work a variety of shifts
- A high school diploma or equivalent

College graduates & bilingual candidates are encouraged to apply!

Move forward in Customer Service:
- Customer Service Representative in Training
- Customer Service Representative
- Customer Service Coach
- Customer Service Trainer
- Customer Service Supervisor
- Other management opportunities

For job descriptions & requirements, visit geico.careers